

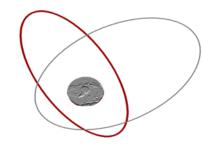
#### SURVEY PARTICIPATION 'UNDER PRESSURE': DO WORK-FAMILY CONFLICT AND TIME SQUEEZE AFFECT THE CONTACTABILITY OF RESPONDENTS?

**Anina Vercruyssen** 

Henk Roose

Bart Van de Putte

Copyright Vercruyssen & CSDI





### Some observations

• INCREASE IN SURVEY NONRESPONSE

- INCREASE IN TIME PRESSURE
  - mostly due to combined workloads
  - dual earner families

- INCREASE WORK-FAMILY CONFLICTS
  - time-based conflicts
  - women > men



# $\Rightarrow$ CAN NONRESPONSE BE RELATED TO TIME SQUEEZE?

 $\Rightarrow$  IF YES, DO WE UNDERESTIMATE TIME SQUEEZE?



### **NON-RESPONSE BIAS?**

• NONRESPONSE = NON-CONTACT + REFUSAL

• **REFUSAL contingent CONTACT** 

SURVEY VARIABLE CAUSE MODEL?
 => NOT MISSING AT RANDOM



### **NON-RESPONSE BIAS?**

- OPPORTUNITY COST HYPOTHESIS
  - competing demands
  - => chronic time pressure
  - => underrepresentation
- BAD TIMING HYPOTHESIS temporary time pressure
- NEWTONIAN HYPOTHESIS "bodies in motion stay in motion"



### **DETECTING NR BIAS**

- Direct measurement of NR BIAS:
  - Basic Question Approach
  - Pre-Emptive Doorstep Administration of Key Survey Items

- Seldom
  - no significant effect of "feeling rushed"



## UNIVERSITEIT PARADATA TO DETECT BIAS

- TIME USE STUDIES:
  - SOCIO-DEMOGRAPHICS
  - PROCESS DATA
- STUDIES ON WORK-FAMILY CONFLICT



# UNIVERSITEIT PARADATA TO DETECT BIAS

- SOCIO-DEMOGRAPHICS and "BUSYNESS":
  - Types of data
  - Weighting adjustment
- CONSISTENT for CONTACTABILITY ISSUES
  - # adults // effects on work-family conflicts
  - young children  $\Leftrightarrow$  effects on work-family conflicts
  - contact ≠ cooperation
- **INCONSISTENT RESULTS for "BUSYNESS"** employment status / work hours => crude measure



- PROCESS DATA: CONTACT HISTORY
  - Doorstep reactions

e.g. "too busy"

- Break-offs
- Number of contact attempts continuum of restistance "proxy" or "interim" non-respondents

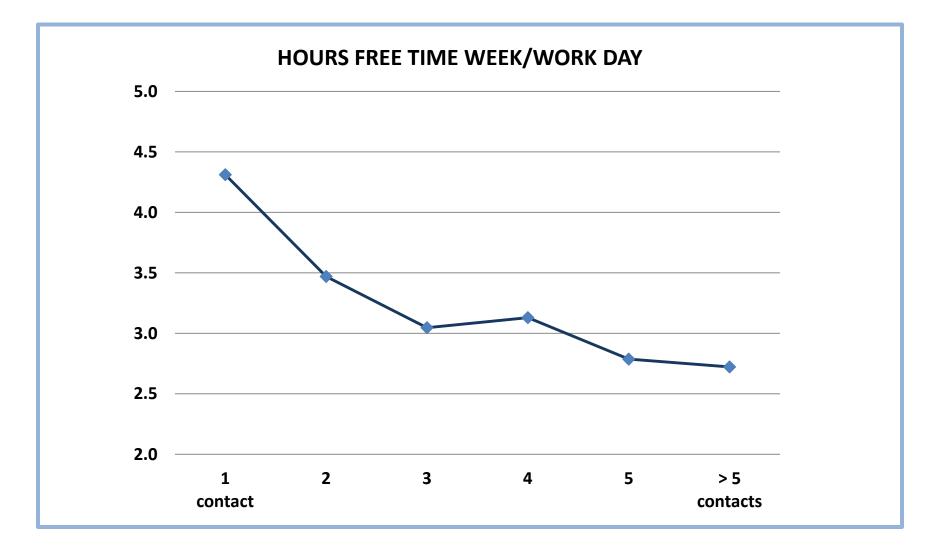


### **OUR STUDY**

- DATA
  - Socio-Cultural Changes in the Flemish region and in Brussels (SCV)
- CONTINUUM OF RESITANCE for CONTACTABILITY
  - FREE TIME on week and weekend days (2004 -2008) HARD-TO-CONTACT > 5 attempts until cooperation
  - WORK-FAMILY CONFLICTS (2002) HARD-TO-CONTACT > 4 attempts until cooperation

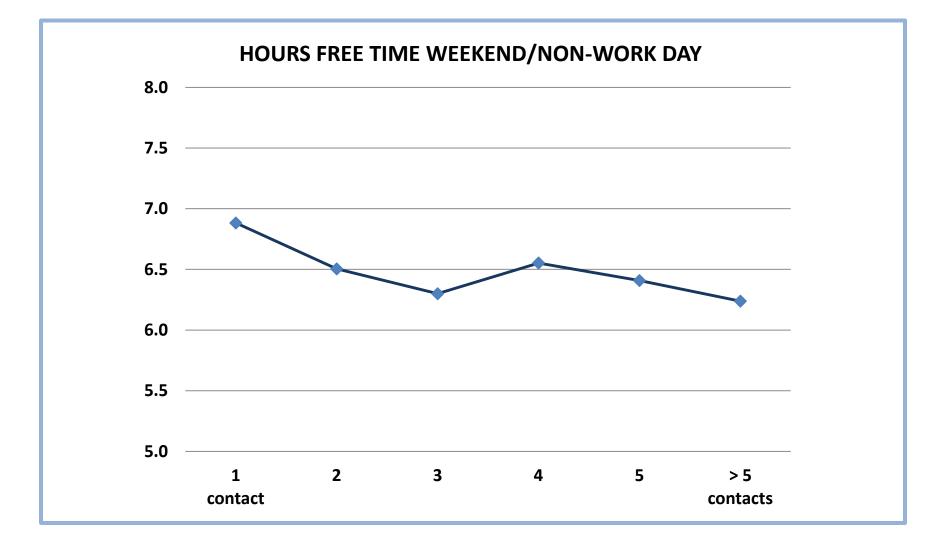






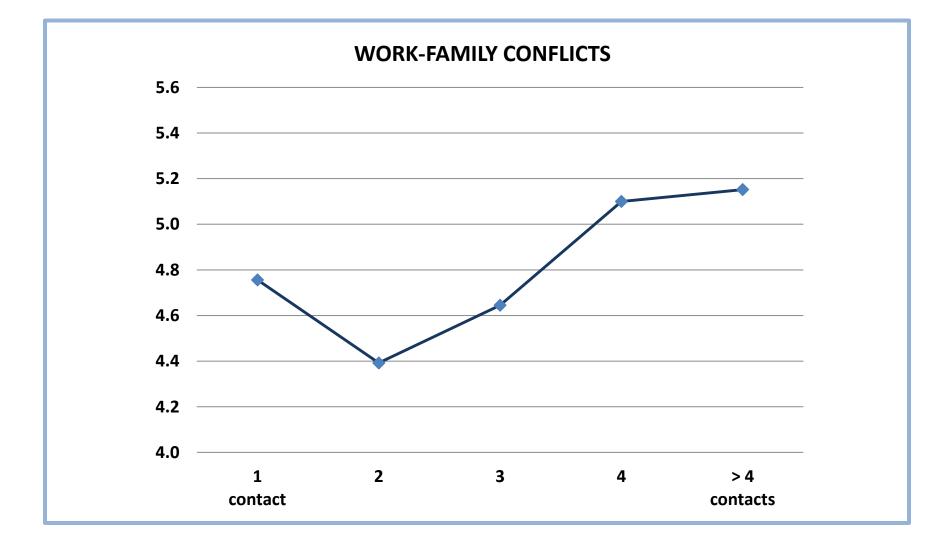


#### RESULTS





#### RESULTS





### RESULTS

- FREE TIME
  - Robust effect on contactability in poison regression
  - Socio-demographics:
    - working singles < dual earners
    - dual earners < non-working couples</li>
    - dual earners < non-working resp. with working partner
    - No effects sex
- WORK-FAMILY CONFLICTS
  - Effect on contactability not robust





#### • TIME PRESSURE of NON-CONTACTS? "very-hard-to-contact" even busier?

- TIME PRESSURE of REFUSALS?
  44% stating "too busy", "no time"
  9% stating "return at more convenient time"
- NONRESPONSE BIAS?
- UNDERESTIMATION OF TIME SQUEEZE?



#### THANK YOU FOR YOUR ATTENTION

#### **Questions?**