# Research on Translation Assessment Procedures: Back Translation and Expert Review

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#### **Outline**

- Research goals
- Key definitions
- Literature review
- Use of previous research
- Research design
- Research tools
- Preliminary findings

# Research goals

- To gain insight into advantages and disadvantages and cost/benefits of different approaches to assessing translations
- Two approaches discussed here
  - "Expert review" and Back translation

#### **Back translation (BT)**

- A text already translated into language B from language A is translated back into language A.
- The two language A texts are compared to try to decide on the quality of the text in language B.
- Language B itself is not reviewed in this process.
- (Much written on BT not discussed here.)

#### **Expert review**

- (Source) text in language A is compared to text translated into language B to try to decide on the quality of the text in language B.
- Comparison made by an "expert" that knows both languages (and ideally cultures and surveys).
- Language B itself is reviewed in this process.

#### **Evaluation process**

- We asked people with experience in designing surveys to evaluate the products (outputs) from two different translation assessment strategies.
- 1. Source questions and their back translations
- 2. An "expert" (bilingual) review
- [We call the experts in the current study "evaluators" and people who made the reviews "reviewers"]

#### Literature review

- 17 Bibliographic Databases + Internet search
- Keyword: "Back translation"
- 4,000+ hits (Refworks)
- 2,422 articles in database currently
- Selection of articles
  - Most relevant abstracts 2005-2008
  - Most relevant titles 1970-2004
  - All articles 1937-1969 and most cited
- Creation of Data Entry Protocol

#### Previous research on these questions

- 1. Translation quality assessments for WMHI and ESS
- 2. Oral translation research on ESS questions
- 3. Interpreting research on WMHI and ESS
- 4. Interviews with translators on ESS questions

# Research design

- Used ESS and WMHI questions already assessed
- Spanish and German
- Translators and evaluators with different backgrounds
- Compare comments on BT output with comments on reviews of translations

#### Research tools

- Briefing docs
  - Translators
  - Evaluators
- Templates
  - Translators
  - Evaluators

#### **BT Evaluation Templates**

#### Source Back-**Evaluator** translation **Comments** Comparable - no Please tell me on a Please place on a scale of 0 to 10, changes to Spanish score of 0 to 10, where 0 means you where 0 means 'you can never be can't be too careful too careful' and 10 and 10 means that most people can be means 'the trusted. majority of people can be trusted'

# **Review Comments Evaluation Templates**

| Source   | Reviewer<br>Comments   | <b>Evaluator Comments</b> | Translation   |
|--|--|---------------------------|---|
| How often do you meet socially with friends, relatives or work colleagues? | Meet socially is translated as "how often do you meet with friends, relatives or privately with work colleagues" | Otherwise there           | Wie oft treffen Sie<br>sich mit Freunden<br>Verwandten oder<br>privat mit<br>Arbeitskollegen? |

# Findings 1) first findings on BT



- BT will reflect some possible issues
- NB: Review of translated text still needed to decide what has happened (work beyond BT)
- BT contains mistakes
- BT may seem to signal mistakes that are not mistakes
- BT disguises mistakes

## First findings on BT

#### Our findings corroborates points often made

- BT will reflect some *possible* issues
- NB: Review of *translated* text still needed to decide what has happened (work beyond BT)
- BT contains mistakes
- BT may seem to signal mistakes that are not mistakes
- BT disguises mistakes

## First findings on BT

BT contains mistakes

Source: You were in a bad mood

BT: You were **moody** 

Translation: You were in a bad mood

BT may seem to signal mistakes

Source: Gain weight without **trying** to

BT: Gain weight without **wishing** to

Translation: Gain weight without **wishing** to

# First findings on BT

BT disguises issues

Source: your **emotional** problems

BT: your **emotional** problems

Translation: your **psychological** problems

(lowkey euphemistic translation "seelische Probleme")

- Limited options to describe "emotional problems " in German
- BT does not reflect these challenges and differences

## Preliminary findings on BT

- BT will not find resolutions
  - (Strong contrast to what happened in bilinguals reviews)
  - Means further analysis and resolution work
- No evidence that BT is more efficient or better than other approaches

#### Apart from what goes wrong

- Anything flagged calls for further work with people who can translate (time effort costs)
- Flagging done on basis of what matters for English

# Evaluator review findings

- Evaluators (and reviewers) commented on more than BT comparisons produced
- Evaluations (and reviews) found things not reflected in BT
- Evaluators (and reviewers) often suggested solutions or possible causes of problems

## Evaluator review findings

- Bilingual evaluators focus more on the translations than on the reviewer's comments
- Agreed, disagreed, and added to reviewer comments on basis of their view
- No indication from bilingual review if reviewer comments ALONE more useful
- [However, comments alone would not be recommended practice for evaluation]
- More evaluations to come including monolingual English

#### In sum

- Work in progress
- Evaluators (and reviewers) "missed" things in both projects
- (We also missed things)
- BT less good than review and evaluation
- But cost/benefit issues for review/evaluation not resolved
  - Specific instructions needed but also room for things "missed"
  - Iterative practice catches more but optimal minimal approach is goal
  - More research

#### Thank You

Questions